

AR 99-220

Submitted by: Assemblymembers Abney,
Clementson, Fairclough, Kendall,
Meyer, Sullivan, Taylor, Tesche,
Tremaine, Von Gemmingen, and
Wuerch

Prepared by: Assembly Office
For reading: August 17, 1999

CLERK'S OFFICE
APPROVED
Date: 8-17-99

ANCHORAGE, ALASKA
AR NO. 99- 220

A RESOLUTION OF THE ANCHORAGE MUNICIPAL ASSEMBLY RECOGNIZING AND
HONORING ELIZABETH E. AREND FOR HER 25 YEARS OF SERVICE WITH THE
MUNICIPALITY OF ANCHORAGE

WHEREAS, Elizabeth E. Arend (Liz) began her employment with the Municipality of Anchorage on April 1, 1974 and moved to the People Mover on August 1, 1974; and

WHEREAS, the majority of Liz's tenure with the People Mover was in the capacity of Customer Service Supervisor where she consistently provided quality customer services to People Mover passengers, other Municipal employees, and local businesses; and

WHEREAS, her customer service skills contributed to more than 68 million rides to Anchorage residents and visitors, and her outstanding supervisory skills resulted in a stable customer service staff; and

WHEREAS, Liz took the sole responsibility for in-house design and development of the People Mover timetable booklet, resulting in a savings of three weeks for production and a significant improvement in quality; and

WHEREAS, Liz became a "computer guru" within the Department creating in-house forms, bus stop signs, and brochures quickly and professionally to ensure that the riders had the most current information, and a grade-school aged activity booklet that has been used to teach Anchorage youth about the bus system; and

WHEREAS, after 25 years of service, Elizabeth E. Arend retired from the Public Transportation Department on July 31, 1999.

NOW, THEREFORE, the Anchorage Assembly resolves that:

ELIZABETH E. AREND

is recognized and honored for her 25 years of service to the People Mover and the citizens of Anchorage.

PASSED AND APPROVED by the Anchorage Municipal Assembly this 17th day of August, 1999.

ATTEST:


Municipal Clerk

EG 1999RESOLUTIONS AR25


Chair

**Municipality of Anchorage
MUNICIPAL CLERK'S OFFICE
AGENDA DOCUMENT CONTROL SHEET**

AN 98-220

1	SUBJECT OF AGENDA DOCUMENT	DATE PREPARED 8/13/99
	A Resolution Recognizing and Honoring Elizabeth E. Arend for Her	INDICATE DOCUMENTS ATTACHED AR
	25 Years of Service with the MOA	
2	DEPARTMENT NAME Assembly	DIRECTOR'S NAME George Wuerch
3	THE PERSON THE DOCUMENT WAS ACTUALLY PREPARED BY Elvi Gray-Jackson	HIS/HER PHONE NUMBER 4751
4	COORDINATED WITH AND REVIEWED BY	INITIALS DATE
	Mayor	
	Municipal Clerk	
	Municipal Attorney	
	Employee Relations Director	
	Municipal Manager	
	Finance	
	Community Development and Planning	
	Property and Facility Management	
	Management Information Systems	
	Office of Management and Budget	
	Purchasing	
	Operations Manager	
	Cultural and Recreational Services	
	Fire	
	Health and Human Services	
	Police	
	Public Works	
	Transit	
	Merrill Field (Airport)	
	Municipal Light and Power	
	Anchorage Water and Wastewater	
	Port	
	Solid Waste Services	
5	SPECIAL INSTRUCTIONS/COMMENTS	
	<i>7.C.2. ACTION</i>	
6	ASSEMBLY MEETING DATE <i>8/17/99</i>	7 PUBLIC HEARING DATE REQUESTED <i>—</i>

RECEIVED
Municipal Clerk
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P.O. Box 196650
Anchorage, AK 99519-6650